

# EDCO FORUM®

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# WELLSOFT™ LAUNCHES NEW AND IMPROVED VERSION OF ITS EMERGENCY DEPARTMENT INFORMATION SYSTEM (EDIS)

**Tellsoft Corporation** (Somerset, NJ) is excited to announce the upcoming release of version 10; a substantial upgrade to their Emergency Department Information System (EDIS). With increased speed, intuitive navigation, graphical appeal, and even more functionality, this release will bring the Wellsoft system to a level never before seen in the **EDIS** arena.

Founded in 1988 to provide real world software solutions in the challenging environment of emergency medicine, Wellsoft Corporation is the market-leading provider of Emergency Department Information Systems. Ranked the "#1 EDIS Overall" consistently by KLAS Enterprises (1). Wellsoft products and services are designed to combine the latest in proven software technologies with mission-critical reliability. Wellsoft leads the way in custom solutions for

enterprise-wide or single-hospital implementations. Analyzing the client's existing workflow and infrastructure, Wellsoft configures the system to meet the individual challenges faced by each unique emergency department. Seamless integration is provided within the hospital and across the enterprise.

Wellsoft's v. 10 improves quality of care and patient satisfaction, and offers enhanced risk management. Its advanced and reliable technology meets the demands of the dynamic

ED service market-place with freedom to choose the features needed and wanted most. Wellsoft continues to meet customer demands by modifying product attributes, to offer such things as access to Web applications like physician scheduling or PACS systems directly from the Wellsoft system. Emergency department personnel can access the system from desktop workstations and/or handheld devices. Wellsoft's comprehensive EDIS includes the features most important to Emergency Department staff and patients.

# **System Specifics**

The system offers real-time patient tracking, electronic patient records, prescriptions, patient aftercare plans, clinical documentation, order entry, QA/report generation, diagnosis coding, billing enhancement, and results reporting, along with many exclusive, advanced technical features not available with any other EDIS.

John Santmann, MD, FACEP, President and CEO of Wellsoft Corporation, explained that the upgrade has been designed to improve emergency care providers' efficiency further. "From a technical perspective, the navigation is totally different. This upgrade features a completely redesigned user interface. It takes on a 'next generation' look, it is very customizable, and it works seamlessly with web applications," he said.

#### **Return on Investment**

The Emergency Department at Duke University Medical Center, which sees approximately 65,000 patients per year, has found numerous financial and clinical benefits in the Wellsoft EDIS system. For example, by switching to the Wellsoft system's clinical documentation, the medical center estimates that it saves \$300,000 to \$500,000 annually in dictation costs alone (2). Revenue generated from improved charge capture associated with template-driven

documentation is the most obvious and easiest ROI factor to quantify. The improvement in charge capture appears to be multifactorial in streamlining the clinical workflow as well as increasing efficiencies.

Kathy Finch, RN, Clinical Operations Director in the Duke Emergency Department, states "It has helped patient flow immensely, from arrival through triage, and time in the waiting room. The billing module enables us to check the documentation immediately,

put the charge on line, interface with the accounting system, and bill the patient the next day," she explained. "The software is designed by emergency department physicians and nurses who know the mentality of emergency care providers. It's a very stable and reliable system; it just doesn't go down," she added.

Wellsoft Corporation is the leading provider of integrated software solutions for hospital-based emergency departments. With 16 years of experience, Wellsoft leads the way in custom solutions for enterprise-wide or single-hospital implementations.

For more information concerning Wellsoft Corporation call 1-800-597-9909 or visit the company Web site at www.wellsoft.com.

## References:

 KLAS Enterprises. Available at: www.healthcomputing.com. Accessed September 17, 2004.
Montgomery Research, Inc. Available at: www.HCTProject.com/documents.asp?d\_ID=2814. Accessed September 17,2004.

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