



# MEDCO FORUM<sup>®</sup>

PRESENTING INNOVATIVE PRODUCTS & SERVICES TO HEALTHCARE PROFESSIONALS

## Medco Forum Presents: Intelligent Medical Software (IMS) For Otolaryngologists

*An EHR Solution That Maximizes Productivity and Improves Patient Care While Reducing Costs*

Meditab's Intelligent Medical Software (IMS) provides automated clinical management solutions that maximize productivity and improve patient care while reducing costs. Always configured per specialty, IMS has evolved to include ENT-specific functionality.

From head and neck oncology, to neuro-otology, to allergy/ENT shot and vial management and other services, Otolaryngology CareProtocol<sup>®</sup> is a multi-award-winning, certified solution that combines Practice Management, EHR, and Document Imaging in one integrated system. With its otolaryngology-specific ICD/CPT codes, its all-inclusive functionality for elements such as Skin Endpoint Titration (SET), and an allergy module that automatically calculates end points and vial concentrations, the software allows you to manage and chart completely from patient arrival to sign-out. Otolaryngology CareProtocol provides multiple data entry modalities that include point-and-click, handwriting and voice recognition, transcription, macros and/or typed text.

Dr. Herman Ricardo Matallana, who practices otolaryngology in Lakeland, Florida, states: "When we first set up the software and started using it, I was highly involved. Nowadays, my office staff uses the software far more than I do. When I have a patient in an exam room, one of my staff comes into the room with me to bring up the patient chart and enter the data during the office visit."

*"When I have a patient in an exam room, one of my staff comes into the room with me to bring up the patient chart and enter the data during the office visit."*

— Dr. Herman Ricardo  
Matallana, Family Care ENT,  
Lakeland, Florida

*"Meditab customized our allergy test module to fit our specific needs."*

— Carmen Stevens, Practice  
Administrator, Family Care ENT

Carmen Stevens, the practice administrator at Dr. Matallana's Family Care ENT practice, explains: "The notes are taken by the medical assistant in the exam room when the doctor speaks to the patient and entered into the chart immediately. Later I can review everything for completeness, order prescribed tests and manage other tasks. We have been using IMS since 2008, and have found it to be very complete software that is easy to navigate and use. We make use of all the features that are pertinent to ENT, but the system is quite extensive, and there are features available that we do not employ in our particular practice. Meditab customized our allergy test module to fit our specific needs."

Meditab provides focused customer service such as training, setup implementation and technical support. Carmen Stevens reports, "We were trained onsite by Meditab and we have found them to be very responsive to our questions. There are times when I have called them when I don't remember how to do something, and they walk you through it over the phone. There is always a real live person who answers the customer service line."

**For more information about Meditab for your medical practice, please call (510) 632-8021 or (866) 99-GO-EMR, visit our website at [www.meditab.com](http://www.meditab.com) or speak to a representative at AAO-HNS.**